

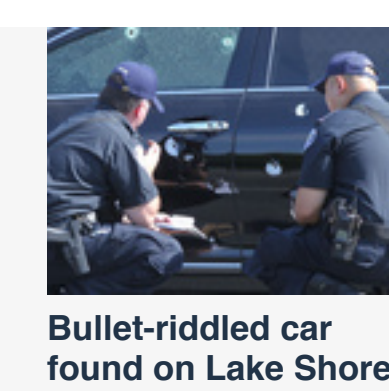
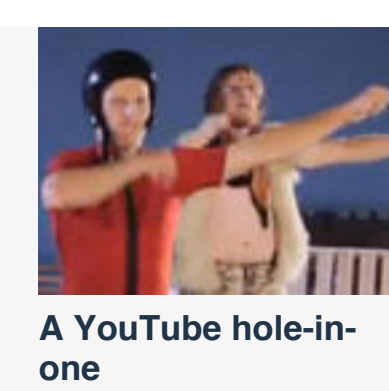
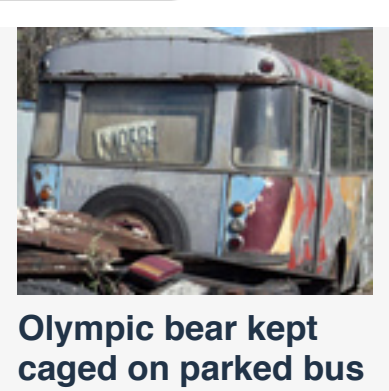
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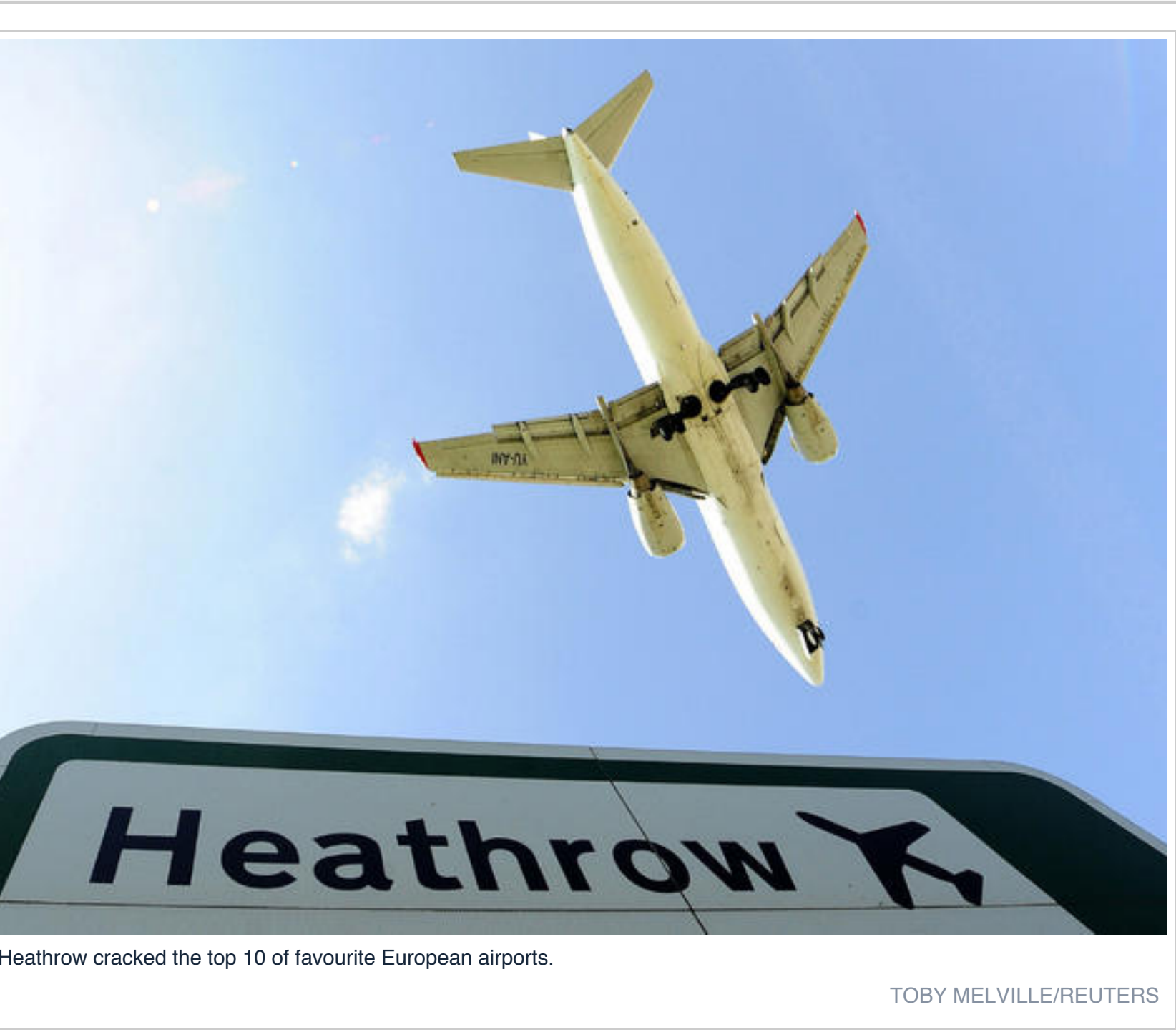


Poll: Zurich tops European airport list

Article

Published On Fri Jul 15 2011

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[f](#) [Recommend](#) 6 European travellers found Zurich International has the highest customer satisfaction rating of any airport on the continent. Nearly 90 per cent of travellers said they were satisfied or very satisfied with the airport. Paris Orly was second with an 87 per cent approval rating.

Of the top airports in the survey, five were also among the top 10 busiest airports on the continent. Perhaps not surprisingly, neither Zurich nor Paris Orly were among the most crowded European transport spots.

Paris Orly ranked 11th in total passengers for 2010, according to national aviation authority statistics, and Zurich was 12th.

Here's the ranking of the survey's top 10 European airports based on customer satisfaction.

1. Zurich, Switzerland
2. Paris Orly, France
3. Amsterdam Schiphol, the Netherlands
4. Brussels International, Belgium
5. Copenhagen International, Denmark
6. Barcelona El Prat, Spain
7. Munich International, Germany
8. Paris Charles de Gaulle, France
9. Madrid-Barajas, Spain
10. London Heathrow, United Kingdom

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